

Mission Statement

The Agency's mission is to provide safe reliable transportation for all users throughout our service area.

General Policies

- Personal care attendants ride free.
- Children aged 12 and under must be accompanied by an adult.
- Parents must supply and install child safety seats.
- Service animals are permitted.
- Pets are required to be in a kennel.
- Parcels are limited to five grocery bags or small packages under 10 pounds each.
- Restricted items are not allowed.
- No Show Policy: Non-cancelled rides will be declared a no show. To cancel a ride call 334.682.4234.
- Must be ready 15 minutes before your scheduled pick-up time.
- Driver will wait no longer than 5 minutes.
- Drivers can perform only ordinary assistance in boarding and deboarding.
- Call 24 hours in advance to schedule a ride 334.682.4234.

Contact Information

ATRC

Alabama Tombigbee
Regional Commission

334-682-4234

Call ATRC at least 24 hours in advance to schedule a ride. ATRC will pick up the passenger at home, take them to the destination and return them back home at the designated time.

Freddie L. Armstead, Jr.

Director of Rural Transportation Program

Heather Sims

Transportation Coordinator

Request for Reasonable Modification

In accordance with the Americans with Disabilities Act (ADA) and directives from the Federal Transit Administration (FTA), Chilton County Transit will make every effort, to the maximum extent feasible, to ensure that a person with a disability has access to, and benefits from, its services. Chilton County Transit will make reasonable modifications to its policies, programs, and procedures applicable to its transportation services when necessary to avoid discrimination and ensure accessibility for people with disabilities. To access the full Reasonable Modification Policy or to request a reasonable modification based on a disability, please use the Reasonable Modification Request Form located on our website or by contacting Chilton County Transit at (205) 755-5941. All Reasonable Modification Requests must be submitted a minimum of 24 hours in advance. This information is available in alternate formats such as large print, an electronic file or an alternative language upon request.

ATRC

Gets You Places

RURAL TRANSPORTATION PROGRAM



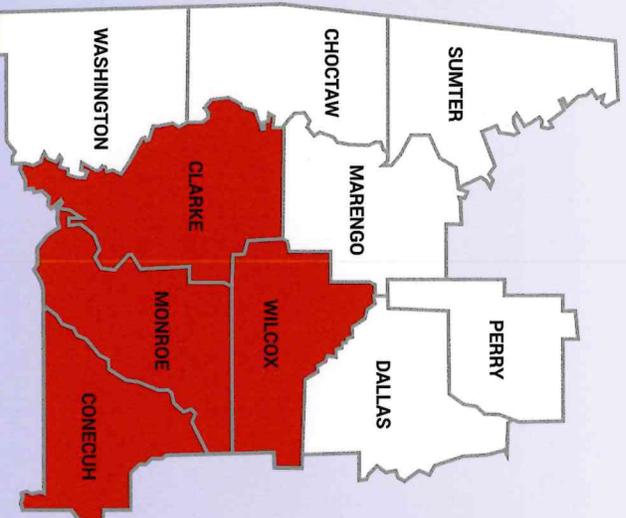
Alabama Tombigbee Regional Commission

Call to Schedule a Ride
(334) 682-4234

ALTRANS
Gets You Places

ATRC GETS YOU PLACES!

The Alabama Tombigbee Rural Transportation Program services currently operate in four counties: **Clarke, Conecuh, Monroe, and Wilcox Counties.**



ATRC Rural Transportation

We provide rides to

- Facilities
- Work
- Shopping
- Social Services
- The Senior Center

Hours of Operation

Monday - Friday:
7:30 AM TO 4:00 PM

334-682-4234

Please call at least

24 hours in advance to schedule a ride.

Wheelchair accessible.

Holidays

The Transit System will be closed in observation of the following holidays:

- New Year's Day
- Martin Luther King Birthday
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas

Fares

\$2.50 to \$350.00

Drivers do not carry money. An exact fare is required.

A parent must accompany children being transported to a childcare facility. If a parent is transporting multiple children to a childcare facility, only one child fare will be charged.

An aide or attendant rides free.

Funded by:

FTA 5311 Grant Program
Administered by ALDOT



ALABAMA TOMBIGBEE REGIONAL COMMISSION